# The Centre for Family Medicine is committed to providing services that are accessible to all.

## Personal Assistance

Your guide dog, service animal or support person are welcome to accompany you to help you access our services.

## Alternate Formats

If you need our publications in a different format, just ask!  Our staff will try their best to help you.

## Service Interruptions

If for whatever reason we have an interruption in our services, we will provide you with advance, reasonable notice wherever possible.

## Training and Communication

Our staff members are specially trained to provide services to persons with disabilities.  We are prepared and willing to meet your needs.

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Contact us.
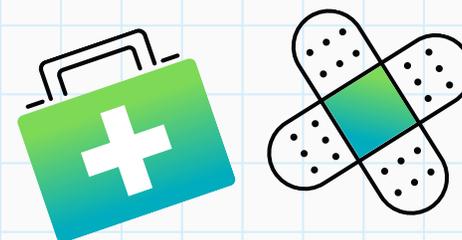We'll answer your questions!
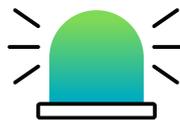
## CONTACT

🌐 www.family-medicine.ca

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📞 519-783-0020

📍 10B Victoria Street South
Kitchener, ON  N2G 1C5

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# ACCESSIBLE SERVICES FOR PERSONS WITH DISABILITIES

*Comments and/or feedback on your accessibility experience*
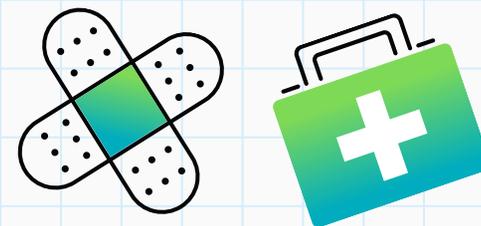
**Complete only if you wish to be contacted:**

Name: _____

Phone: _____

Email: _____

## Your comments are important to us because we want to make sure your experience with CFFM is the best it can be.

Location Visited:

_____

Date of Visit:

_____

Time of Visit:

_____

- Was the service provided to you in an accessible manner?

_____
_____
_____
_____
_____
_____

- What could CFFM do to make it easier for you to access our services?

_____
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- Additional comments:

_____
_____
_____
_____
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_____
_____

Thank you for taking the time to share your feedback with the Centre for Family Medicine



Please submit this form at any of our locations or mail

Accessibility Coordinator

10B Victoria Street South

Kitchener, ON  N2G 1C5