

Responding to the Syrian Refugee Influx: Collaboration with a Medical Centre, Reception Centre and Community Agencies

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Family Health Team













Sanctuary Refugee Health Centre





Inter-professional and Multi-agency Collaborations

- **❖** IFH-friendly pharmacy
- University of Waterloo School of Optometry clinic
- * Waterloo Region Public Health
 - ➤ Healthy Living Division with Women and Child Services
 - ➤ Infectious Diseases and Tuberculosis Control
 - ➤ Vaccine Preventable Disease Program
- ❖ Extend-A-Family of Waterloo
- Immigration Partnership







Coordinated Care Plan

Investigations

Referrals

Identifies Patient Needs

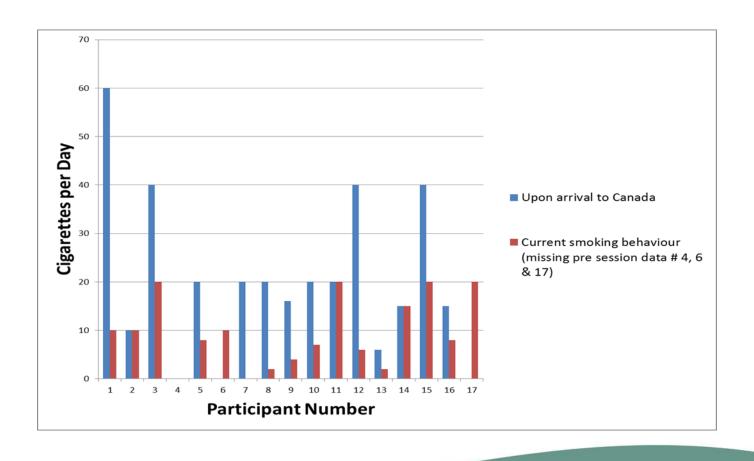
Expected Goals / Outcomes

Discharge Notes





Change in Smoking Behaviour







December 15, 2015 to December 1, 2016

140 Syrian refugee families (740 individuals)

+

24 non-Syrian families (68 individuals).

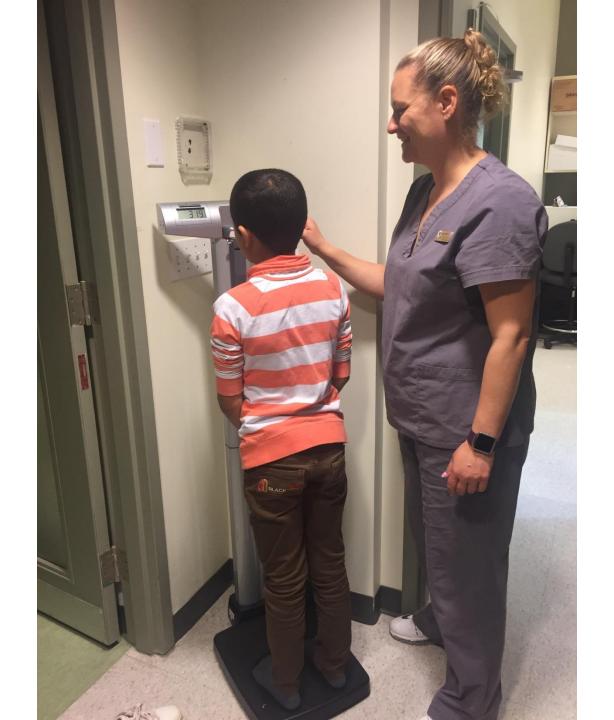
All non-Syrian families were connected to primary care and

130 of the 140 Syrian families were connected to primary care

10 additional Syrian families (51 individuals) were still being followed, not yet ready for discharge

March 2016 - 36 families (193 individuals)















The Centre for Family Medicine

Family Health Team



Questions?

