



eHealth Centre of Excellence  
is currently seeking a Full Time (Contract)  
**Architecture Lead** for its System Coordinated Access Program

**Program Overview:**

In order to support the key priority of creating healthy communities by reducing wait times for specialist care, the Ministry of Health and Long-Term Care (MOHLTC) is providing funding to help make the innovative eReferral system in Waterloo Wellington available to patients across the province. The system coordinated access model out of WW LHIN improves access to services by assisting groups of healthcare organizations to leverage coordinated referral processes, standardize form development, centralize intake centres and deploy electronic referral.

The SCA Program office, based out of the eHealth Centre of Excellence in the WW LHIN, will use a delivery partner model to oversee both the expansion of coordinated access and the eReferral solution beginning with the orthopaedic pathway, into participating LHINs.

The SCA Program office assumes a provincial planning and coordination role to support participating LHINs and their delivery partners in eReferral expansion to enable local workflows. The SCA Program team will provide oversight and guidance to the local delivery partners by sharing common frameworks, influencing strategy at provincial and regional levels, advocating to the vendor on behalf of the delivery partners, and collaborating across LHINs to ensure implementation is consistent, meaningful, and adding value to clinicians and patients, while accounting for unique local requirements and needs.

The eHealth Centre of Excellence is based in Waterloo, ON and is a leader in the digital health space with a passion for improving the quality of patient care through the effective and innovative use of technology. We value and respect individuals; have an unwavering commitment to the communities we operate in, and believe in patient-centre quality care.

**Position Description:**

As part of the System Coordinated Access Team at the eHealth Centre of Excellence, the Architecture Lead will possess strong technical knowledge and have in-depth architecture development and integration experience within the healthcare environment. The incumbent will have the ability to interpret and develop technical documentation and artefacts, the ability to facilitate and lead technical team discussions to develop solutions, and provide project support for the technical activities. This role requires a strong ability to critically evaluate the technical information identified and to present this information with an appropriate level of detail.

The Architecture Lead at the SCA Program level will support the development of the provincial eReferral management strategy in conjunction with external stakeholders. The Architecture Lead will support the SCA Program Delivery Partners in the identification of technology requirements across each LHIN's respective pathway, and communicate those needs, both common themes across LHINs and individual needs, to the technology vendor to ensure that local business requirements and workflows are enabled.

**Key Roles and Responsibilities:**

- Work with provincial stakeholders to define the architectural road map to support a fully integrated provincial eReferral system
- Play an integral role in the planning required for integrations with other digital health assets
- Lead delivery partners in the development of common business requirements across pathways and health service providers
- Develop data technical standards to allow for ease of scalability and expansion
- Facilitate workshops and relevant committees, as directed by the Program Manager
- Develop, interpret, validate, review, and update project documentation related to architecture requirements
- Evaluate the architecture and technologies related to the program and ensure integration and alignment with existing and planned architectures
- Work closely with the Privacy and Security Lead to ensure technical solutions are compliant with, and adhere to Privacy and Security standards and protocols
- Work collaboratively with local, regional and provincial stakeholders
- Work with the Program and Project Managers to ensure the requirements of the project are completed on time and in-scope
- Other duties as assigned

**Experience, Skills & Qualifications:**

- University degree in Computer Science, Software Engineering or equivalent
- ITIL, CBAP, PMP or equivalent certification an asset
- 5 years' experience working in IT related projects within healthcare, including specific experience with system integration design, modeling and documentation
- Experience with implementing ITIL methodology is desired
- Demonstrated working knowledge of the eHealth Ontario Blueprint, Connectivity Strategy and Interoperability Standards
- Extensive experience with regional and provincial level integration digital health projects
- Demonstrated experience quickly building and maintaining effective and productive working relationships in complex, multi-stakeholder healthcare environments
- Demonstrated experience in resolving conflict and successfully building consensus
- Demonstrated experience organizing and maintaining effective project documentation (technical artefacts and project management artefacts)
- Demonstrated experience working in cross functional project teams
- Exceptional analytical and problem-solving skills
- Ability to work in a diverse and fluid working environment recognizing that different opinions and backgrounds can bring strength to the tasks at hand

- Ability to clearly communicate and present complex technical solutions to technical and non-technical stakeholders
- Experience working with Ontario EMR specifications an asset
- Demonstrated ability to attend work on a regular basis
- Ability to travel on a regular basis throughout Ontario

If this position is of interest to you, please send your cover letter and resume by **August 29<sup>th</sup>, 2017** to: Human Resources at [hr@family-medicine.ca](mailto:hr@family-medicine.ca)

The CFFM Care Innovations team is a respectful and inclusive workplace. Upon individual request, hiring processes will be modified to remove barriers to accommodate those with disabilities. Should any applicant require accommodation through the application, interview or selection processes, please contact Human Resources at [hr@family-medicine.ca](mailto:hr@family-medicine.ca) for assistance.

We thank all interested applicants; however, due to the volume of resumes we receive only those selected for an interview will be contacted.