

is currently seeking a

**CHANGE MANAGEMENT – CLINICAL ADOPTION SPECIALIST**

for a 14 month contract to be part of the Waterloo Wellington Clinical Tools Adoption Project. This project involves creating increased adoption of a regional electronic health record (EHR) called Clinical Connect within the WWLHIN by enabling clinicians to make necessary clinical practice changes to adopt Clinical Connect. The purpose is to improve the quality of care delivered to the residents of Waterloo Wellington by expanding access to ClinicalConnect, which will directly benefit as clinical decision makers will have a more fulsome picture of patient health information, enabling more timely and informed decisions about care.

The Clinical Adoption Specialist works closely with the Project Manager to expand the use of the ClinicalConnect web portal. This will involve engaging, training, and supporting clinicians and health service providers. Responsibilities include:

- Promote adoption of ClinicalConnect among Clinicians and Health Service Providers
- Provide training for new and existing users of ClinicalConnect
- Provide support for new and existing users of ClinicalConnect
- Participate in the development of tools and templates for use by users
- Assist the Project Manager in producing project documents
- Other duties as assigned

**Skills and Experience:**

- Minimum of 5 years' experience in a similar capacity\*
- Previous experience with eHealth\*
- Experience with projects that span multiple organizations
- Experience in a Healthcare setting in Ontario
- Strong communication skills (written and oral)\*
- Demonstrated interpersonal skills\*
- Customer service focused\*
- Computer literacy\*
- Effective time management\*
- Team player\*
- Strong problem solver\*
- Demonstrated initiative\*
- Knowledge of the technologies employed in the Ontario eHealth sector (e.g. EMR, HIS)

**\* Mandatory**

If this position is of interest to you please send your letter of interest and your Curricula Vitae to:

Ms. Jenn Metzloff, Administrative Lead/ Human Resources  
electronically to [jenn.metzloff@family-medicine.ca](mailto:jenn.metzloff@family-medicine.ca)