

The Centre for Family Medicine FHT Privacy Statement

The Physicians and Staff at Centre for Family Medicine FHT are bound by law and ethics to safeguard your privacy and the confidentiality of your personal information.

We collect, use and disclose your personal health information to:

- treat and care for you;
- get payment for your treatment and care (from OHIP, WSIB, your private insurer or others);
- plan, administer and manage our internal operations;
- deliver programs;
- conduct risk management, error management and quality improvement activities;
- teach;
- educate team members and students;
- conduct research and compile statistics;
- comply with legal & regulatory requirements and fulfill other purposes permitted or required by law

Your request for care implies consent for our collection, use and disclosure of your personal health information for purposes related to your care as noted above. All other purposes would require your express consent.

Centre for Family Medicine FHT is not legally allowed to discuss your health care needs, including appointments, test results and referrals with anyone except you, unless we obtain your express consent.

We may share your health information, without your express consent, with other health service providers who are in your circle of care or to comply with legal and regulatory requirements (e.g. Family and Children's Services or by Court Order). We may at times obtain personal health information or share personal health information about you through a provincial repository in order to provide timely, informed health care to you.

You have the right at any time to withhold or withdraw your consent to disclose personal health information. You will be required to sign the appropriate form which will be forwarded to the Privacy Officer.

You have the right to access your personal health records and ask us to make corrections to inaccurate or incomplete personal health information. You will be required to sign the appropriate form, which will be forwarded to the Privacy Officer.

**For a complete review of our Privacy Policy, or to raise a concern, please speak with:
Kaitlyn Dickinson at 519-498-3587**

The Information and Privacy Commissioner of Ontario is responsible for making sure that privacy law is followed. For more information about your privacy rights, or if you are not able to resolve a problem directly with our facility and wish to make a complaint, contact:

Information and Privacy Commissioner of Ontario at www.ipc.on.ca