

The Centre for Family Medicine FHT Privacy Statement

The Physicians and Staff at The Centre for Family Medicine Family Health Team (CFFM FHT) are bound by law and ethics to safeguard your privacy and the confidentiality of your personal information.

We collect, use and disclose your personal health information to:

- treat and care for you;
- get payment for your treatment and care (from OHIP, WSIB, your private insurer or others);
- plan, administer and manage our internal operations;
- conduct risk management and quality improvement activities;
- teach;
- conduct research;
- compile statistics;
- comply with legal and regulatory requirements and
- fulfill other purposes permitted or required by law.

Your request for care implies consent for our collection, use and disclosure of your personal information for purposes related to your care as noted above. All other purposes would require your express consent.

We may share your health information with other healthcare providers to continue to care for you. This includes healthcare providers both within our organization, who support community and regional programs, and at other organizations who can view your information through shared electronic systems/databases **to continue to care for you**.

You have the right at any time to withhold or withdraw your consent to disclose personal health information. You also have the right to access your personal health records and ask us to make corrections to inaccurate or incomplete personal health information. You will be required to sign the appropriate form which will be forwarded to the Privacy Officer.

For a complete review of our Privacy Policy, or to raise a concern, please speak with:

Jenn Metzloff at 519-783-0029

The Information and Privacy Commissioner of Ontario is responsible for making sure that privacy law is followed. For more information about your privacy rights, or if you are not able to resolve a problem directly with our facility and wish to make a complaint, contact:

Information and Privacy Commissioner of Ontario
2 Bloor Street East, Suite 1400
Toronto, Ontario, M4W 1A8
Toll Free: 1-800-387-0073
www.ipc.on.ca